Paperless Permitting Applicant Guide



The City of Salinas Permit Center

65 West Alisal St. • Salinas, CA 93901 Monday-Friday • 9:00a.m.-4:00p.m. • 831-758-7251



Paperless Permits

Manual for Online permit applications

The Permit Services Division safeguards public safety by ensuring that both residential and commercial building projects are built according to applicable building codes, city ordinances, and state laws. The Permit Services is comprised of permit clerks, plan check staff and building inspectors. All of whom are here to provide timely intake, review, and inspection of all private development projects to help stimulate community development and growth.

The City of Salinas Permit Services Division has partnered with Avolve to provide the residents of Salinas the ability to apply for permits at your convenience. With this new software anyone can apply for permits 24 hours a day 7 days a week.

The Division strives to provide excellent customer service at the Public Counter and to guide our customers through the permitting process in the most efficient manner.

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Getting Started

Step 1:

Use an Internet Browser such as Edge, Firefox or Chrome. Be sure to turn off any popup blockers in the browser.

Step 2:

Open paperless permit site by going to:

https://salinas-ca-us.avolvecloud.com

Step 3:

Click on the box at the center of the screen titled "Create Account"

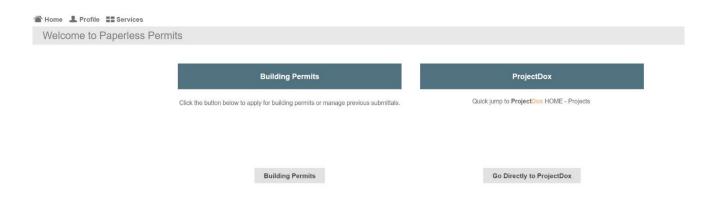
SALINAS	
Welcome to Paperle	ss Permits
Login	
E-mail:	
Password:	
	Login
E	Forgot password?
You need an account to access y	your permits. Contact the Jurisdiction if you don't have an account login.
	Create Account

Step 3: In the page "Create Your Account" fill in the required fields indicated with an asterisk.



Step 4:

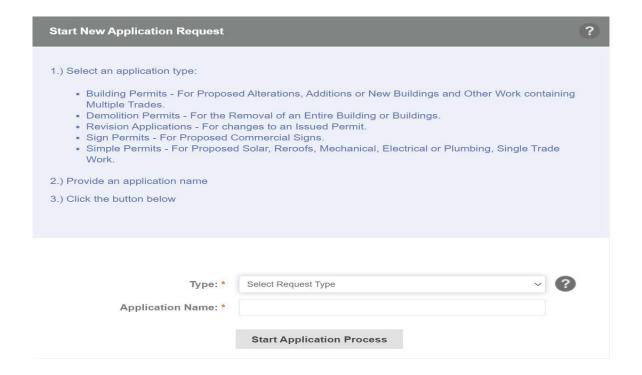
After creating your account. Log back in using your credentials. Once logged in click on the box on the left-hand side of the screen title "Building Permits".



Below are the steps to complete a "Mechanical Permit Application"

Step 1:

After selecting the "Simple Permit Application" options you will be directed to your Building Permits Portal. On the left-hand side of the screen there is a dialog box titled "Start New Application Request". Next, choose a Building Permit Application type from the "Type" drop down box. The drop-down box will be located on the bottom left-hand corner of your screen.



Step 2:

Choose an Application Name and type it in the text box. Your application name should be limited to the type of permit you requested or type of project you are working on. Adding in your address is also helpful. For example, "Solar 123 Main St." or "Reroof 123 Main St." The application name can be edited at any time.

Step 3:

Click on the box "Start Application Process". After clicking on "Start Application Process" a "Terms and Conditions" screen will appear. Please read the Terms and Conditions of Use. Scroll to the bottom of the page and click the check box next to "I have read, understand, and agree to the above terms and conditions." Next click on the grey box "Accept & Start My Application".

MISCELLANEOUS

User acknowledges and agrees a) that the use of the Site is not a substitute for professional judgment; b) that the use of the Site does not relieve the User from applying the appropriate standard of care and skill relevant to the use of the Site and its contents; c) that the Site is only to be used as a tool to assist the User in connection with the Project; and d) that the User is solely responsible for verifying the accuracy of all results created with the use of the Site. No approval of any type which is granted to the User with respect to the Project, which is in any way connected with the use of this Site, shall be construed to allow the violation of any City of Salinas or county ordinance, state or federal law, or administrative regulation of any governmental agency. No waiver, modification, variance, or any other type of change however described, to any City of Salinas or county ordinance, state or federal law, administrative regulation of any governmental agency can be applied for, requested, or granted through the Use of this Site.

The City of Salinas shall have the right to perform maintenance on the Site without prior notification to User.

\square I have read, understand, ar	nd agree to the above	terms and conditions
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Accept & Start My Application

Back To My Home Page

Step 4:

Once the terms and conditions have been accepted and the "Start My Application" button has been selected, you will be directed to the "Simple Permit Application." To fill out the application you must first enter information into the "Project Information" section. All fields with an asterisk must be filled out to successfully submit your application.

Simple Permit Application CITY OF SALINAS

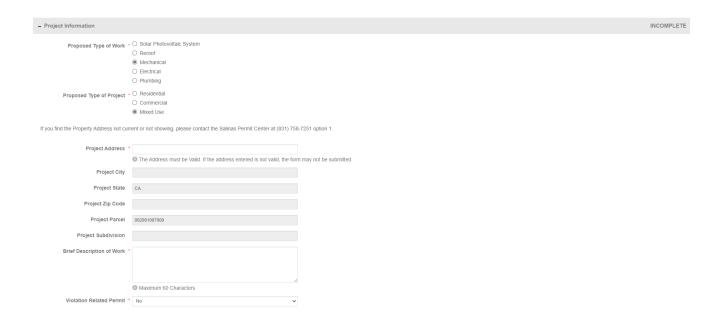
COMMUNITY DEVELOPMENT DEPARTMENT

65 W Alisal Street, Salinas, California 93901 TEL: (831) 758-7251 | FAX: (831) 758-7938

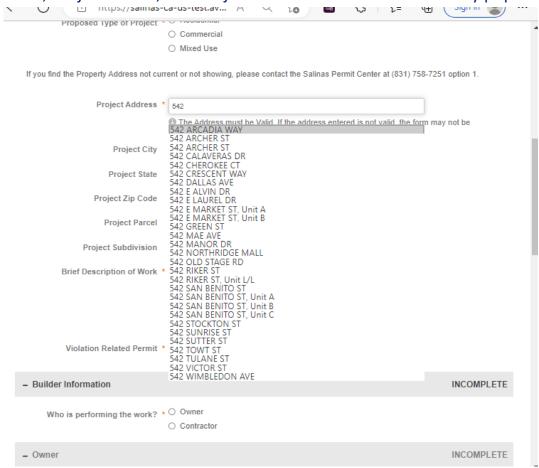
WWW.CityofSalinas.org/Our-City-Services/Permit-Center

Step 5:

Click on the button next to Mechanical in the "Proposed Type of Work" field. Then choose either "Residential, Commercial, or Mixed Use" in the "Proposed Type of Project" field. In the top right corner of the grey text box the word "Incomplete" will automatically change to "Complete" when the section is filed out completely. Please make sure to include whether the proposed project is a result of a violation related permit. In the field "Brief Description of Work", please enter a short description of the work that will be done during the project. Also please be sure to enter Yes or No in the "Violation Related Permit" field.

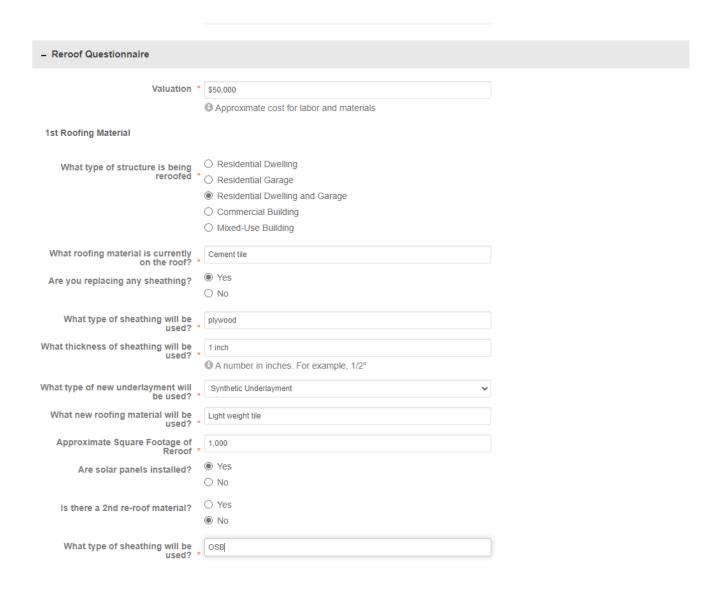


Step 6:Once the Project Address is entered the fields of Project City, Project State, Project Zip Code, Project Parcel, and Project Subdivision will automatically populate.



Step 7:

Please fill out the Reroof Questionnaire to the best of your ability. The required fields are marked with a red asterisk. In the top right corner of the grey text box the word "Incomplete" will automatically change to "Complete" when the section is filed out completely. An example of the reroof questionnaire is provided below:



Step 8:

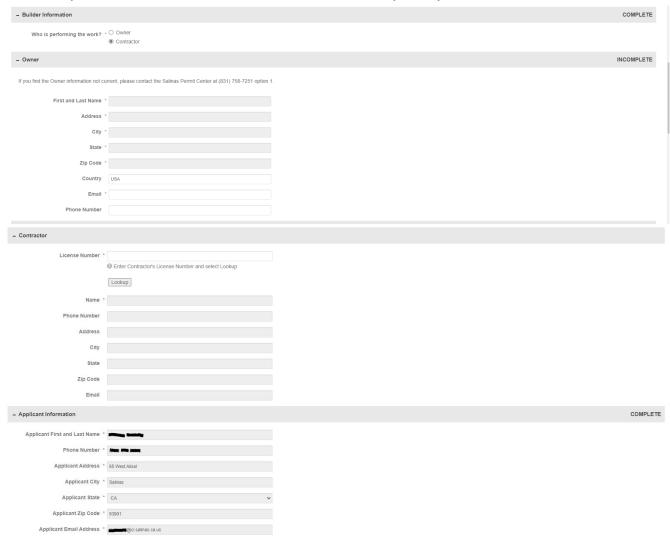
Next please fill out the "Builder Information" field. If you choose "Owner" for the "Who is performing the work" the following fields will appear: "Notice to Property Owner" and "Owner Builder Declaration". Please fill out the fields to the best of your ability. Please note that all fields marked with a red asterisk require an answer. Both the "Owner" and "Applicant" fields will automatically populate. In the top right corner of the grey text box the word "Incomplete" will automatically change to "Complete" when the sections are filed out completely. Below are images of the "Builder Information", "Owner", "Notice to Property Owner", "Applicant Information" and

"Owner Builder Declaration" fields.

o willer built		
- Builder Information		COMPLETE
Who is performing the work?	K? • ® Owner Ocontractor	
- Owner		INCOMPLETE
If you find the Owner information not	ot current, please contact the Salinas Permit Center at (831) 758-7251 option 1.	
First and Last Name	me *	
Address	ss *	
City	ity •	
State	ate *	
Zip Code	de •	
Country	try USA	
Email	ail •	
Phone Number	per	
- Notice to Property Owner		
California Health and Safety Code	de Section 19825(c):	
An application for a building permit is	It is being submitted in your name listing yourself as the builder of the property improvements at the property address specified above. per-Builder Acknowledgment and Ventication Information Form to make you aware of your responsibilities and possible risk you may incur by having this permit issued in your name as the Owner-Builder. until you have read, acknowledged your understanding of each provision, and electronically signed this form. An agent of the owner cannot execute this notice unless you, the properly owner, obtain the prior approval of the permit until you have read, acknowledged your understanding of each provision, and electronically signed this form. An agent of the owner cannot execute this notice unless you, the properly owner, obtain the prior approval of the permit is a supplied to the provision.	itting authority (The
I understand building permits are I understand as an "Owner-Builde my own. I understand Contractors are requ. I understand If employ or otherw 'employer' under state and feder: I understand If I am considered at abide by these laws may subject.	on. * of unlicensed persons is to have the property owner obtain an 'Owner-Builder' building permit that erroneously implies that the property owner is providing his or her own labor and material personally. I, as an even of unlicensed persons is to have the property owner in surface and the order employees while working on my property. It is not required to be signed by a property owner unless they are responsible for the construction and are not him, a licensed Contractor to assume this responsibility. It is not required to be signed by a property owner unless they are responsible for the construction and are not him, a licensed Contractor to assume this responsibility. It is not provided in the permit filed in his or her name instead of equired by law to be licensed and bonded in California and to list their license numbers on permits and contracts. It is not provided by law to be licensed and bonded in California licensed Contractors, and the lotal value of my construction is at least five hundred dollars (\$500), including labor and materials, I may be considered an eteral law. It is not provided by the contractor of the provided voltage (\$500), including labor and materials, I may be considered an eteral law. It is not provided to the provided state and federal law, I must register with the state and federal government, withhold payroll taxes, provide workers' compensation disability insurance, and I also understand my failure to	
workmanship or materials. I understand I may obtain more in Division of Industrial Accidents. I a I am aware of and consent to an O	der if I self the property for which this permit is issued, I may be held liable for any infancial or personal injuries sustained by any subsequent owner(s) that result from any latent construction defects in the information regarding my obligations as an "employer" from the Internal Revenue Service, the United States Small Business Admissation, the California Department of Benefit Payments, and the California London Contractors State License Board (CSLIB) at 1-800-221-CSLB (2752) or www.cslb.cap for more information about licensed contractors. In Owner-Builder building permit applied for in my name, and understand that I am the party legally and financially responsible for proposed construction activity at the address above. In owner-Builder so this proposed construction activity, I will abide by all applicable laws and requirements that govern Owner-Builders as well as employers.	
I agree to notify the issuer of this	is form immediately of any additions, deletions, or changes to any of the information I have provided on this form.	
- Applicant Information		COMPLETE
Applicant First and Last Name		
Phone Number		
Applicant Address		
Applicant City		
Applicant State		
Applicant Zip Code		
Applicant Email Address	S Securio (Scisilinas calus	
- Owner Builder Declaration		INCOMPLETE
Workers' compensation declaration: compensation, damages as provided Select one option	on: Warning, failure to secure workers' compensation coverage is unlawful, and shall subject an employer to criminal penalties and civil fines up to one hundred thousand dollars (\$100,000.00), in addition to the coded in §3706 of the labor code, interest and attorney's fees. I hereby affirm under penalty of perjury one of the following declarations:	ost of
I have and will maintain a certificate issued.	atle of consent to self-insure for workers' compensation, issued by the Director of Industrial Relations as provided for by section 3700 of the Labor Code, for the performance of the work for which this permit is	
molecule.	O I have and will maintain workers' compensation insurance, as required by section 3700 of the Labor Code, for the performance of the work for which this permit is issued. O I certify that, in the performance of the work for which this permit is issued, I shall not employ any person in any manner so as to become subject to the workers' compensation, laws of California, and agree that, if I should the worker's compensation provisions of section 3700 of the Labor Code, I shall forthwith comply with those provisions.	become subject to
Acknowledge every statement by se	selecting each button	
O I declare, under penalty of perjury, I	y, I am the owner of said property and will comply with business and professions code section 7044.	
	lication and state that the above information is correct. I agree to comply with all city and county ordinances and state laws relating to building construction, and hereby authorize representative of the City to entry for inspection purposes. I agree to comply with the current County Covid-19 Social Distancing and Construction Safety Protocols defined in order Appendix 8 dated 4/30/2020. be deemed to have been abandoned 180 days after the date of filing, unless such application has been pursued in good faith or a permit has been issued.	

Step 8a:

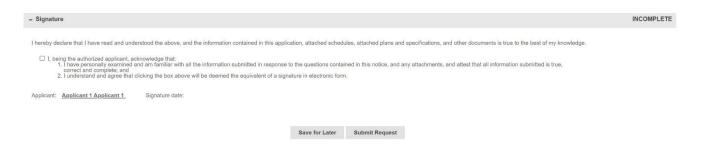
If you choose "Contractor" in the "Builder Information" field the following fields will appear: "Owner", "Contractor", "Applicant Information" and "Contractor Declaration". Please fill out the fields to the best of your ability. Please note that all fields marked with a red asterisk require an answer. Both the "Owner" and "Applicant" fields will automatically populate. You will be prompted to enter the contractor's license number. Once the license number is entered the fields of "Name", "Phone Number", "Address", "City", "State", "Zip Code" and "Email" will automatically populate. In the top right corner of the grey text box the word "Incomplete" will automatically change to "Complete" when the sections are filed out completely.



- Contractor Declaration INCOMPLE	ETE
Workers' compensation declaration: Warning, failure to secure workers' compensation coverage is unlawful, and shall subject an employer to criminal penalties and civil fines up to one hundred thousand dollars (\$100,000,00), in addition to the cost of compensation, damages as provided in \$3706 of the labor code, interest and attorney's fees. I hereby affirm under penalty of perjury one of the following declarations: Select one option	
O I have and will maintain a certificate of consent to self-insure for workers' compensation, issued by the Director of industrial Relations as provided for by \$3700 of the Labor Code, for the performance of the work for which this permit is issued.	
O I have and will maintain workers' compensation insurance, as required by \$3700 of the Labor Code, for the performance of the work for which this permit is issued.	
O I certify that, in the performance of the work for which this permit is issued, I shall not employ any person in any manner so as to become subject to the workers' compensation, laws of California, and agree that, if I should become subject the worker's compensation provisions of §3700 of the Labor Code, I shall forthwith comply with those provisions.	: to
Acknowledge every statement by selecting each button	
O Licensed Contractor's Declaration: I hereby affirm under penalty of perjury that I am licensed under provisions of Chapter 9 (commencing with §7000 of Division 3 of the Business and Professions Code and my license is in full force and effect.	
O Workers' compensation declaration: Warning, failure to secure workers' compensation coverage is unlawful, and shall subject an employer to criminal penalties and civil fines up to one hundred thousand dollars (\$100,000.00), in addition to the cost of compensation, damages as provided in §3706 of the labor code, interest and altorneys fees. I hereby affirm under penalty of perjury one of the following declarations.	
O I certify that I have read this application and state that the above information is correct. I agree to comply with all city and county ordinances and state laws relating to building construction, and hereby authorize representative of the city to enter the above mentioned property for inspection purposes. I agree to comply with the current County Covid-19 Social Distancing and Construction Safety Protocols defined in order Appendix B dated 4/30/2020.	
O An application for a permit shall be deemed to have been abandoned 180 days after the date of filing, unless such application has been pursued in good faith or a permit has been issued.	
Driver's Licence Required for Issuance	
After you press the submit request button below you will recieve an email promoting you to unload and submit. Do not forget to unload a scan of your driver's license or permit issuance will be delayed.	

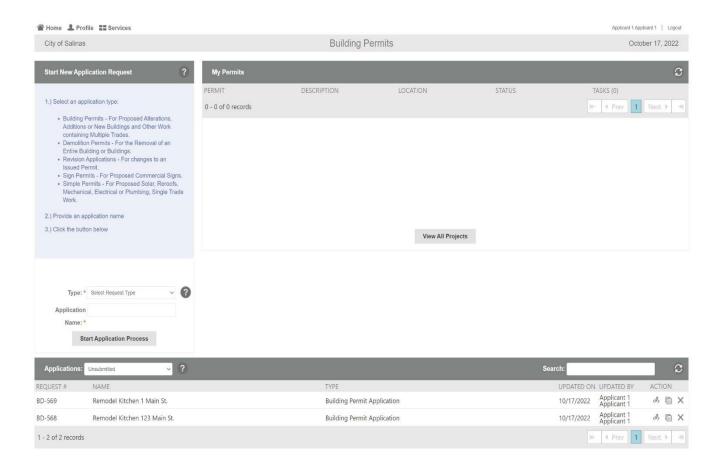
Step 9:

The final section is titled "Signature". Please carefully read the statements and check the box acknowledging the statements. Below is an image of the "Signature" section. In the top right corner of the grey text box the word "Incomplete" will automatically change to "Complete" when the section is filed out completely. When completed please click on either the "Save for Later" text box or "Submit Request" text box.



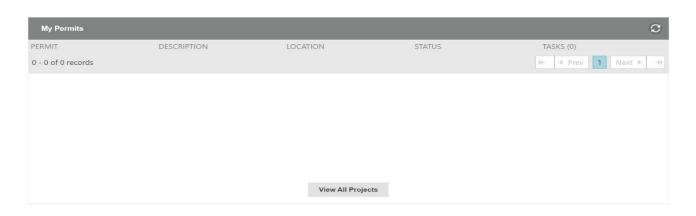
Building Permits Portal

Once you have agreed to the terms and conditions you will be guided to the "Building Permit Application" page for the project you have created. If for some reason you time out of the application or get logged out your project can be accessed on the Building Permits Portal. The Building Permits Portal will look like the image below:



My Permits

On the top right-hand corner of the Building Permits Portal, there is a box called "My Permits". The "My Permits" box show projects that have been completed. By selecting a project in this section, you will be able to open the application for the project that have been completed.



Applications

On the bottom of the Building Permits Portal there is a box labeled "Applications". In the "Applications" dialogue box, you can search through both unsubmitted and submitted applications.



In the bottom right-hand corner of the "Applications" dialogue box there is a column labeled "Action". There are three actions that can be taken under the "Action" column; edit, copy and delete. The edit symbol is a pencil writing on a piece of paper, the copy symbol is two pages of lined paper and the delete symbol is a large X. You can select the action you want to take by hovering the mouse over the symbols. Below is a close-up image of the actions that can be taken:



Project Docx

Getting Started

There are two ways to log on to Project Docx.

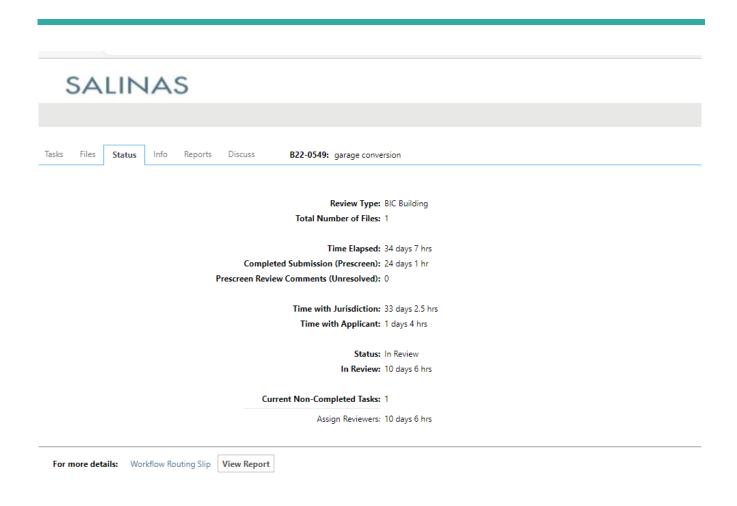
- 1. Create a paperless permit account. From there you will have access to both the paperless permits applications and Project Docx.
- 2. Be invited to view a current project by an owner/contractor or someone working on a project.
 - ➤ If you have received a link for access to a project please follow the following instructions

Using the dashboard

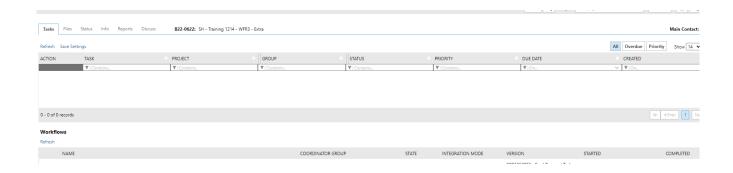
When logging in to ProjectDox to access a submitted application you can log into the Building Permits Portal or go directly to the ProjectDox portal. If you log in through the Building Permits Portal simply click on the hyperlink to the permit number under the "My Permits" section.



When logging into ProjectDox to access a submitted application you can log into the Building Permits Portal or go directly to the ProjectDox portal. If you log in through the Building Permits Portal, simply click on the hyperlink to the permit number under the "My Permits" section. When you click on the permit you would like to access you will be directed to your permits "Status" tab. Under the "Status" tab the applicant will be able to see how long the applicant has had the permit and how much time has passed since the permit application was submitted.

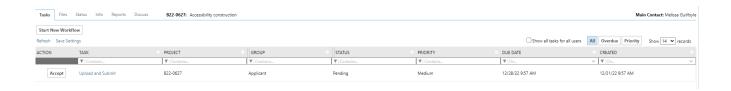


By clicking on the "Tasks" tab you will be able to see what tasks are pending for you to complete on your permit. If nothing is appearing under the "Task" column that means that your permit is under review, and you currently have no new tasks to complete.



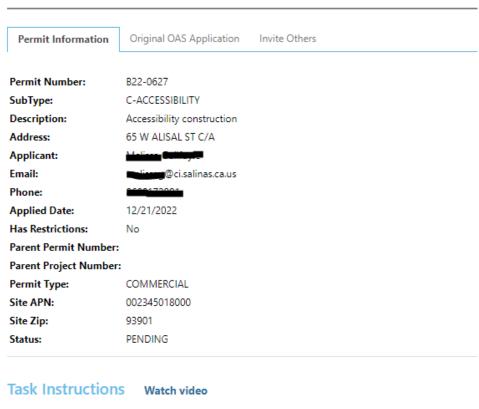
If you see instructions under the task column the instructions will tell you what steps you need to take. Under the group column you should see the word "Applicant"

meaning that it is your task to complete. In the image below in the task column it states "Upload and Submit" meaning that the applicant still needs to upload and submit documents.



When you click on the task listed in the task column a new dialogue box will pop up. The dialogue box will have three tabs "Permit Information", "Original OAS Application", and "Invite Others." Under the "Permit Information" tab you will be able to see information regarding your permit including "Description", "Address", "Applied Date" and any restrictions on the permit.

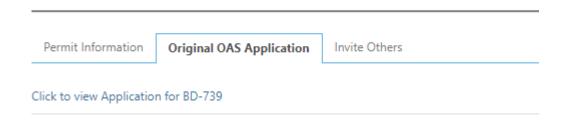
UPLOAD AND SUBMIT



Please follow the steps below:

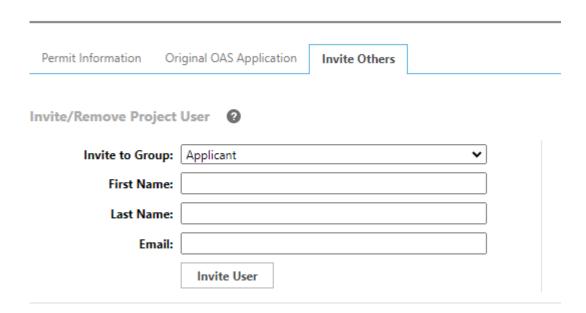
Under the "Original OAS Application" tab you will see a link to the original application. If the link is selected the browser will take you to the Building Permits Portal and allow the applicant to view the original application.

UPLOAD AND SUBMIT



Under the "Invite" tab you will see a form to fill out to invite others to the project. Normally this is used to invite architects and/or designers to view the project. Below is an image of this tab:

UPLOAD AND SUBMIT



On the "Upload and Submit" page you will see three steps that need to be completed. Step 1 is to upload documents. Step 2 you must click the box to verify that all the required documents were uploaded. Step 3 you must click the "Submit" button to send the documents to city staff. If you do not have all the documents, you need ready for submittal you can click "Save for Later" and the documents will save in your profile until you are ready to submit the documents. Below are images of all three steps.

UPLOAD AND SUBMIT Permit Information Original OAS Application Invite Others B22-0624 Permit Number: SubType: R-ACCESSIBILITY Description: Wheelchair Ramp 559 POWELL ST Address: Applicant: Melissa Guilfoyle melissag@ci.salinas.ca.us Email: 8608172991 Phone: Applied Date: 12/16/2022 Has Restrictions: Parent Permit Number: Parent Project Number: RESIDENTIAL Permit Type: Site APN: 261816003000 93907 Site Zip: Status: Task Instructions Watch video Please follow the steps below: STEP 1 of 3: Select and upload your drawing and supporting document files into this project, as required File Upload for: B22-0624 ② Please click appropriately for the type of files you are uploading. Watch video Upload Documents Upload Drawings No files uploaded yet. Submit Save for Later STEP 2 of 3: Check all to confirm you have completed this task and are now ready to submit Confirmation @ STEP 3 of 3: Click the "Submit" button below to complete your task Submit Save for Later

If you are ready to upload documents, please click on the "Upload Drawings" box. When you click on the box a new dialogue box will appear. In order to upload files you can either click on the "Browse For Files" box or drag files into the area between the dotted lines. Once you have dragged and dropped your files or selected the files from your computer using the "Browse For Files" box click on the "Start Upload" box. The image below shows what you will see on your screen.



Once you click on the "Start Upload" box the file will appear with grey lines. Below is an image of what you will see on your screen while your file is uploading:



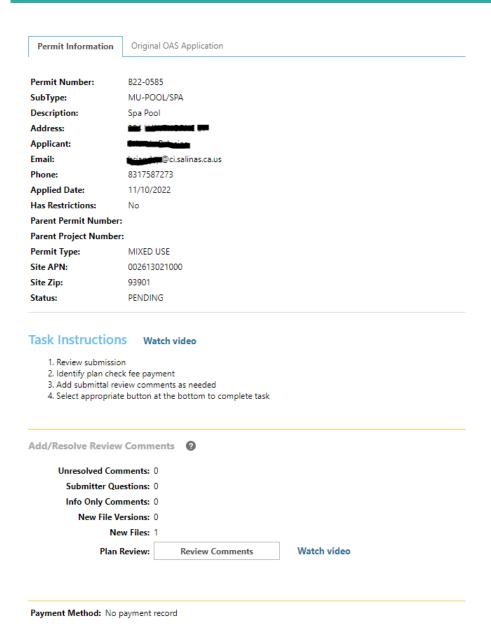
Once your file is uploaded you will receive an email stating that the file has been uploaded. Below is an image of what the email will look like:

Hello Melicon, The following files have been received for project - B22-0624: Wheelchair Ramp Files received: 1. 105 APPROVED PLANS (1)_Part9.pdf Please do not reply to this email.

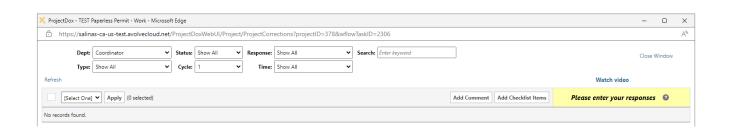
After the Coordinator receives your application, it may be sent back to you. The coordinator may send the application back to you for payment on the permit or the coordinator may want you to add additional comments. When this happens, the application will appear on your portal. Under the "task" column you will see the phrase "Prescreen Corrections". This means that there are some corrections that are needed. Under the "Group" column it will say "Applicant" meaning that you will need to make the required corrections. Below is a picture of what you will see on your portal.



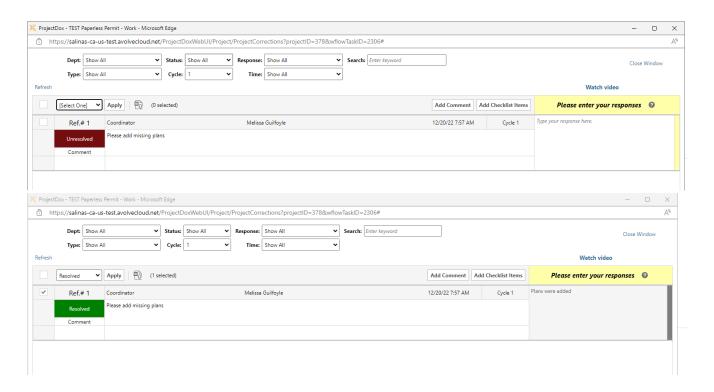
After the documents are submitted and sent to the coordinator for review you will receive the application back to fix comments or for payment. In the section titled "Add/Resolve Review Comments" you will be able to see if there are any comments that need to be added to complete the application. To view the comments, you will click on the box "Review Comments".



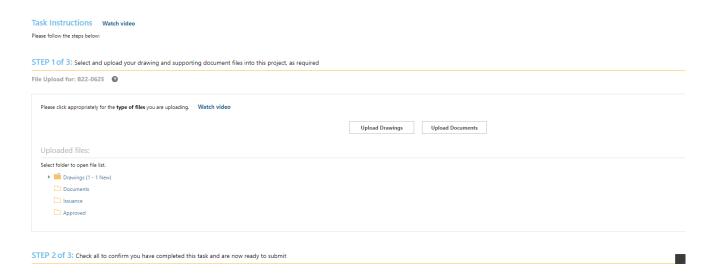
After clicking the "Review Comments" button you will see a screen that displays comments from different departments. These departments include Coordinator, Addressing, Engineering, and Planning. Using the different drop-down boxes, you will be able to filter and sort the types of comments. You can also search through the comments using a keyword search. Below is an image of the drop-down boxes that will appear on your screen.



Underneath the drop-down boxes there are rows that will display the comments that staff has left for you. You can also add comments and questions for staff in this section. All comments that need a response will have a highlighted dark red box to the right of the comment section. This dark red box will display "Unresolved". When replies are added, staff will resolve the comments and the text in the box to the right of the comments will change to green and "Resolved" will be displayed. Please enter your comments in the box that states, "Type your response here." Below are two images of both "Unresolved" and "Resolved" comment boxes.



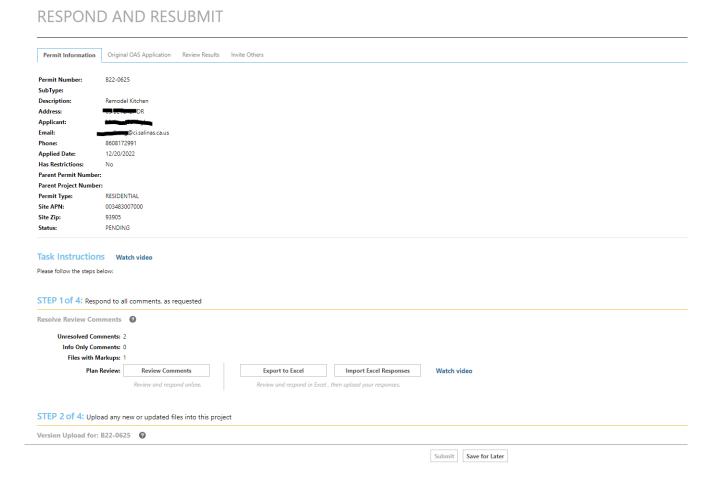
You may be required to upload additional drawings or documents during your permit application. When you would like to upload documents, you can click on the button that says, "Upload Documents". The documents will appear in the folder labeled "Documents" and the drawings will appear in the folder labeled "Drawings."



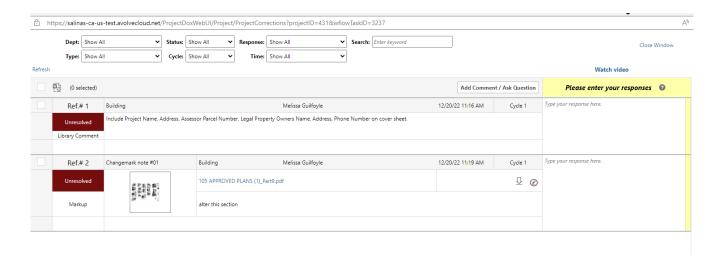
After reviewing any correction or comments to your permit you may be required to resubmit the plans. If this is the case, you will receive a task on your dashboard that is titled "Respond and Resubmit." By clicking on the task, you will open a display box titled "Respond and Resubmit."



On the "Respond and Resubmit" page you will be able to view if there are any unresolved comments or Plan Review comments. Additionally, you will be able to export plan review to Excel. If you would like to review comments made by Plan Review click the "Review Comments" box next to Plan Review.



By clicking to view unresolved comments you will also see any unresolved comments from Plan Review. You can access your marked plans by clicking on the hyperlink of the pdf that was uploaded. Any changes that are made to the plans will be denoted as "Changemark Note" followed by a number.



When the hyperlink is selected, you will be directed to view your plans that contain marks made by staff. Marks will be different shapes and sizes depending on the changes that need to be made. A list of the notes will appear in the middle column to the left of your plans. You can respond directly to the changes staff made to your plans by typing in the white box labeled "Your Response." Please make sure to click the box title "Save Response" after typing your comments to staff. In the grey box directly above the box titled "Your Response" you will be able to view your past comments as well as past comments by staff. Below is an image of a marked set of plans.

